

WebEx Communications

Browser Security Settings – Technical Design Notes

Windows/Internet Explorer

Version 1.0



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Browser Security Settings

Windows/Internet Explorer

ActiveX

In order to create/join a WebEx session for the first time using the ActiveX engine¹ for the Service Manager, the browser must be configured with the proper security settings. These security settings are configured properly if the browser is set to the "*default*" security settings. However, if the browser is configured with "*custom*" security settings, at a minimum, they must reflect the following security settings.

ActiveX – New User

- Download signed ActiveX controls – Prompt
- Run ActiveX controls and plug-ins – Enable
- Script ActiveX controls marked safe for scripting – Enable

For users who have already created/joined a WebEx session using the ActiveX engine¹ for the Service Manager, the browser must be configured with the proper security settings. These security settings are configured properly if the browser is set to the "*default*" security settings. However, if the browser is configured with "*custom*" security settings, at a minimum, they must reflect the security settings stated above.

ActiveX – Repeat User

- Run ActiveX controls and plug-ins – Enable
- Script ActiveX controls marked safe for scripting – Enable

Java

In order to create/join a WebEx session for the first time using the Java engine¹ for the Service Manager, the browser security settings for Microsoft VM must be configured with the properly. These security settings are configured properly if the browser is set to the "*default*" security settings. The "*default*" Microsoft VM settings are configured as "High Safety". Any changes to these security settings will cause the Java engine to fail.

Java – New User

- Microsoft VM – High Safety

For users who have already created/joined a WebEx session using the Java engine¹ for the Service Manager, the browser security settings for Microsoft VM must be configured with the proper security settings. These security settings are configured properly if the browser is set to the default security settings. The "*default*" Microsoft VM settings are configured as "*High Safety*". Any changes to these security settings will cause the download/installation/instantiation process to fail.

Java – Repeat User

- Microsoft VM – High Safety

¹ For in depth information regarding the ActiveX and Java Engine please refer to the Client Architecture Technical Design Notes.